

# **Clinical Update**

For Telephone Triage Nurses

July - August 2010

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#### **Headache in Adults**

During the course of a year, the majority of adults suffers headaches. Headache is typically in the top five adult calls for a medical call center. There are serious causes of headache and so triagers need to approach these calls with caution.

#### Pain Severity

It is important to assess and, if possible, quantify the severity of the headache. Doing so will improve the quality of triage and reduce under and over-referral.

Pain severity can be defined as

- Mild (1-3): doesn't interfere with normal activities
- Moderate (4-7): interferes with normal activities or awakens from sleep
- Severe (8-10): excruciating pain, unable to do any normal activities

#### Common Causes — Usually Not Serious!

- Migraine Headaches: Are also referred to as vascular headaches. The headache is moderate to severe in intensity, described as throbbing or pulsing in nature, and usually unilateral. Associated symptoms include nausea and vomiting. Some individuals will have visual or other neurological warning symptoms (aura) that a migraine is coming.
- Muscle Tension Headaches: Most headaches are caused by muscle tension. The discomfort is usually diffuse and may be described as a "tight band" around the head. It may radiate down into the neck and shoulders. The discomfort can be aggravated by emotional stress.
- Sinusitis: Headaches occur with frontal sinusitis. The headache is usually located in the forehead area and the individual has associated sinus symptoms (nasal discharge, congestion, post nasal drip).
- Viral illness: A mild to moderate headache frequently accompanies many febrile illnesses (cold, flu, pharyngitis). Sometimes the headache is related to fever. A moderate headache that persists after the fever has resolved is a red flag that something more serious may be causing the headache.
- Caffeine Withdrawal: This occurs in individuals who drink large amounts of caffeine (e.g., coffee, tea, colas, energy drinks) and suddenly stop. Some caffeine drinkers will note a headache upon arising that goes away after their first cup of coffee.

These common causes of headache are usually not serious. In many cases, people can self-treat these at home with over-the-counter pain relievers.

Please now closely review the potentially serious causes on the next page. Your nursing assessment should include questions targeted at the listed clues and key features.

Regards to all of you,



Schmitt-Thompson Clinical Content

David Thompson, MD

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#### **References:**

Cause **Clue or Key Symptom** Acute Glaucoma: The affected individual will have Severe pain in one eye pain and sometimes blurred vision. eye. Brain Tumor: Approximately 60-70% of patients Headache is a chronic with a brain tumor will complain of headaches. symptom (recurrent or The headache is typically described as dull, slowly ongoing AND lasting but steadily worsening over weeks, worse in the more than 4 weeks). morning, and frontal in location. New headache in persons over 50 years of age. Carbon Monoxide Exposure: Frequently there will 11/ Other family members be a group (e.g., the entire family) of people with (or roommates) with the same symptoms. Nausea and weakness are new-onset headaches other common symptoms. "Worst headache" of CNS Bleed: Subarachnoid hemorrhage needs to life. Severe headache be considered in any severe sudden onset headache. A typical presentation is the "worst headand sudden onset ache ever". Subarachnoid hemorrhage is a life-(reaching maximum threatening problem. intensity within seconds). New headache in per-Temporal Arteritis: The other term for this is Gi-P ant Cell Arteritis. Typically this presents as a unisons over 50 years of lateral headache in an individual over 55 years age. Tenderness of old. There may be tenderness of the scalp over temporal artery. Any the area of the temporal artery. blurred vision. Meningitis: Accompanying symptoms may include Stiff neck (can't touch chin to chest) fever, confusion, stiff neck. Headache and any vis-Preeclampsia: Should be considered in any patient who is more than 20 weeks pregnant and ual symptoms in latter any postpartum patient in the first four weeks half of pregnancy. after delivery. Clinical presentation typically con-Sudden weight gain. sists of persistent headache, visual symptoms Face swelling. Elevated (spots or flashing lights), epigastric pain, hand blood pressure (over and face swelling, sudden weight gain (e.g., 3 lbs 140/90). in one week), proteinuria, and blood pressure > 140/90.

Less Common But More Serious

**Causes of Headache** 

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